



Apprenticeships

INTERMEDIATE / ADVANCED

Apprenticeship in Retail Skills



“ Delivering Expert Learning
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Apprenticeship in Retail Skills

Who is it for?

This Course is for those employed in a retail environment. At level 3 you will need to be in a supervisory role.

Course Overview

- NVQ Certificate in Retail Skills
- Information Advice & Guidance (IAG)
- Level 2 / 3 Diploma
- Knowledge Based Technical Certificate
- Functional Skills in English & Maths
- Personal Learning and
- Employee Rights & Responsibilities
- Thinking Skills

Course Description

It's becoming increasingly important for customers to enjoy their retail experience and even more important that staff are well trained. This course has been specially designed to develop knowledge, understanding and skills required by retail employers. Units available in this course include setting up displays to specification, working within a team, processing payments and auditing stock levels. Level 3 focuses on the sales professional or management roles.

How will it be delivered?

You will be assigned a dedicated assessor from our team of industry specialists who will visit you at work every 4-6 weeks at a time to suit you and your employer. They will become your support and guidance throughout your course. Your NVQ will include various voice recorded assessments such as observations and guided discussions. This qualification takes a minimum of 12 months to achieve.

Got any Questions?

Call us to find out more: **01902 366278** or email **info@novatraining.co.uk**